

QUALITY POLICY STATEMENT

The Tomato Plant Company Limited are involved in the haulage of heavy plant & machinery; collection and disposal of non-hazardous bulk liquid wastes; drainage blockage clearance, CCTV survey and repair; and the hire of welfare vans and other vehicles.

We are committed to exceeding customer requirements and enhancing their satisfaction. All services provided shall comply with all legal and other compliance obligations applicable to our activities.

To ensure the achievement of the above commitments we shall:

- Plan our activities to achieve customer requirements and associated legal and other compliance obligations.
- Set ourselves objectives to ensure we meet and exceed these requirements.
- Provide resources necessary to achieve the company objectives.
- Ensure the competency of all persons working on our behalf, providing the required level of training, instruction, information, supervision, consulting on our proposals and communicating our requirements to all persons working on our behalf.
- Provide equipment and other resources that are fit for purpose, suitable for the tasks and meet legal requirements. Measuring equipment is calibrated before use.
- Procure materials and equipment from approved sources and ensure that goods received meet established purchasing criteria.
- Monitor the performance of the company through site surveillance, system audit, and review with customers at regular intervals performance so to ensure their satisfaction and to identify areas for improvement and to ensure future availability of resources.
- Where we fail to meet our objectives, we will identify the non-conformity and implement necessary corrective actions to remedy it and implement actions to prevent reoccurrence.
- Performance reviews will be completed at least annually to ensure that we are achieving our objectives and to identify areas for continual improvement. We will ensure that this policy is provided to employees and all other interested parties on request and via our noticeboards, induction processes and method statements. We will review this policy at least annually. As Managing Director of The Tomato Plant Company Limited, I sign below to endorse and approve this policy:

Signed

Keith Williams, Managing Director, 01 January 2022

